

## Summary analysis of needs - project datAPP, Recht in Europa e.V.

This analysis is based on the collected data of the seven partner countries. It offers extended information about the relevance of data security and data protection with all its facets and connected needs.

Basis is the online questionnaire (n=878) conducted with parents, grandparents and pedagogues related to their work with children (age 0 to 18) by EVASYS. The questionnaire includes open and closed questions, related to: access to media, current knowledge, awareness of problems and need for support and further information.

The quantitative-descriptive analysis of all results shows that more than 70 percent of the children have access to smartphones, and/or PC's, followed by tablets (50 percent). At the same time the analysis points out that there is a knowledge gap and a need for further support in the areas data security and data protection as well as connected problem fields.

The results of the analysis also provides the following picture:

The interviewees in all partner countries state that they are confronted with the topics data security and data protection, therefore 85 percent have doubts in matters of their personality protection. Especially German respondents raised concerns in this matter (97 percent), whereas Belgian people (76 percent) remarked least considerations.

88 percent of all interviewed persons remarked, that they know what data privacy statements are, but they don't read them. Most persons stated they are reading the data privacy statement for online banking issues, but not when they use cloud services.

Therefore most interviewees remarked that they don't know what is happening with personal data in companies and also they don't know in which countries personal data are distributed.

So there is a high demand for information and support in these cases for about 2/3 of the participants. The respondents see the cyber-crime and companies as a high potential risk factor.

Also the security related to their personal data was dubious for 50 percent of the interviewees. They mentioned doubts concerning the risks of stalking or an increasing rate of the health insurance funds through the access to personal data.

34 to 67 percent of the interviewees in all partner countries stated to have a high need of information and support in all areas.

Each of the interviewees had a need in one of the asked themes. The questions range from how to handle passwords, handling personal data and how companies, public authorities and private persons use this data to how companies and others can ensure data security and in which countries they spread the data.

On the basis of these results it can be assumed that pedagogues, parents and grandparents have a high demand for clarification of facts, sensitization and specific information related to data security and data protection of personal data on the internet.

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